

Record of operational decision

Decision title:	To award a contract for the Predict and Prevent Alarm receiving Centre to Mole Valley Life
Date of decision:	23 rd June 2023
Decision maker:	Hilary Hall Director Community Wellbeing_
Authority for delegated decision:	<p>The Corporate Director, Community Wellbeing has delegated authority to undertake all operational and budgetary decisions to implement the Technology Enabled Communities Programme approved by key cabinet member decision on 20.09.2023.</p> <p>https://councillors.herefordshire.gov.uk/ieDecisionDetails.aspx?id=9075</p>
Ward:	Countywide
Consultation:	<p>This procurement was conducted in line with the medium value processes set out in the contract procedure rules.</p> <p>Consultation with other Local Authorities and the Telecare Service Association was undertaken to identify potential providers.</p> <p>An invitation to tender (ITT) was issued to all providers via the councils e-tendering portal</p>
Decision made:	To award a contract for the predict and prevent alarm receiving centre to Mole Valley Life. The estimated contract value is £82,000 for an 18 month period. There is also the option to extend for a 12 month period if this is required.
Reasons for decision:	<p>The Alarm Receiving Centre is a key component of the Predict and Prevent (P&P) model of care which is a key outcome of the TEC Programme and is expected to provide Herefordshire with significant value in long term cost avoidance and more efficient allocation of resources.</p> <p>Predict & Prevent (P&P) services use technology to capture data around everyday activities, creating a baseline of each individual user's normal pattern of behavior in their home. When the person's movements or behavior changes from that baseline, it may be an indication of a possible risk or deterioration of health and the system will flag this and send an alert to enable an intervention to be put into place. The system works with a mixture of technologies that can be worn or placed around the property dependent on the individual's needs. On average a baseline of data will be available after 2 weeks.</p> <p>The data and alerts produced by the system will go directly to the Alarm Receiving Centre who will triage and action the relevant intervention or onward referral.</p> <p>The aim of the interventions is to prolong independence and reduce the need of further care or treatment being required.</p>

Equality Considerations	<p>Under section 149 of the Equality Act 2010, the ‘general duty’ on public authorities is set out as follows: A public authority must, in the exercise of its functions, have due regard to the need to –</p> <p>a) eliminate discrimination, harassment, victimisation and any other conduct that is prohibited by or under this Act;</p> <p>b) advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it;</p> <p>c) foster good relations between persons who share a relevant protected characteristic and persons who do not share it. 25.</p> <p>The public sector equality duty (specific duty) requires us to consider how we can positively contribute to the advancement of equality and good relations, and demonstrate that we are paying ‘due regard’ in our decision making in the design of policies and in the delivery of services.</p> <p>This project has given due consideration to Equality issues and an Equality Impact assessment has been completed. This has highlighted potential positive impact for a number of Equality Groups.</p>
Highlight any associated risks/finance/legal/equality considerations:	<p>This contract will support a new preventative approach with the use of technology, there is a risk that this will not provide the expected benefits.</p> <p>This risk has been mitigated by trialling a number of technologies in the form of test and learn pilots to ensure that future longer term commissioning decisions can be supported with a clear evidence base.</p> <p>The provider has experience in delivering projects such as these which will support the roll out and monitoring of these pilots.</p>
Details of any alternative options considered and rejected:	<p>Do nothing – this is not recommended as the alarm receiving Centre is a key component for the Predict and Prevent model of care project within the Technology Enabled Communities Programme.</p> <p>This will support the council’s county plan ambition to strengthen communities to ensure everyone lives well and safely together, by protecting and improving the lives of vulnerable people and using technology to support home care and extend independent living.</p>
Details of any declarations of interest made:	N/A

Signed: Hilary Hall Date: 23rd June 2023